

# Vote Senior Citizens

## Output Expense: Senior Citizens Services

### Scope

This appropriation is limited to providing information and facilitation to protect the rights and interests of older people, to promote local community involvement in senior citizens' issues, and ministerial services.

### What is intended to be achieved with this appropriation

This appropriation is intended to support the Minister for Senior Citizens to deliver positive outcomes for senior citizens. This will be achieved through the provision of support and advice to help protect the rights of older people.

### Summary of Performance

#### *Non-financial Performance*

Our main deliverables to support the Minister for Senior Citizens in 2014/2015 included:

- a report against the Positive Ageing Strategy
- an information campaign on Enduring Powers of Attorney
- revised Business of Ageing projections
- a summary research report on the incidence of elder abuse.

Our provision of speech material and information in 2014/2015 enabled the Minister for Senior Citizens to be well briefed to address various groups around the country on the issue of elder abuse and neglect prevention. The material provided is fit for purpose and has allowed us to brief the Minister effectively before any engagements with stakeholder groups.

The Minister promoted findings from research that we commissioned that showed that one in ten older people in New Zealand reported some form of abuse. This information has been used to raise understanding of the importance of prevention, as well as to inform policy and decision-making.

Prevention was also the focus of World Elder Abuse Awareness Day (WEAAD) in June 2015, which was heavily promoted on the Office for Senior Citizens Facebook page, gaining around 700 new followers. Posters, balloons and other material promoting WEAAD were displayed and distributed in Work and Income offices nationwide, to raise awareness of elder abuse and neglect prevention.

During the year we prepared responses to 13 written parliamentary questions and 185 items of correspondence for the Minister for Senior Citizens.

2013/2014 Actual Standard	Measure	2014/2015 Budgeted Standard	2014/2015 Actual Standard
New measure for 2014/15	The number of Ministerial speeches, communications and events prepared or organised by the Ministry to increase awareness of elder abuse and neglect prevention will be between	25-30	46*
New measure for 2014/15	The percentage of draft speeches and speech notes provided to the Minister for Senior Citizens within the timeframe specified by the Minister's Office will be no less than	95%	100%
	The percentage of all drafts provided for the Minister's signature that are factually accurate, meet any legislative requirements, and contain no avoidable errors will be between, or no less than:		
100%	• Ministerial correspondence replies	95-100%	98.4%
100%	• Parliamentary question responses	100%	100%
100%	• Ministerial Official Information Act request replies	100%	100%
100%	• Select Committee Estimates examination responses	100%	100%
	The percentage of all drafts provided for the Minister's signature within the following timeframes will be between, or no less than:		
98.5%	• Ministerial correspondence replies completed within 20 working days of receipt by the Ministry, unless otherwise agreed	95-100%	95.1%
100%	• Parliamentary question responses provided to the Minister's Office so that answers can meet the timeframe set in Parliamentary Standing Orders	100%	100%
100%	• Ministerial Official Information Act request replies completed five days prior to the statutory time limit, unless otherwise agreed	100%	100%
100%	• Responses to Select Committee examinations provided to the Minister's Office so that answers can meet the timeframe set by the Committee(s)	100%	100%

\* The number of Ministerial speeches, communications and events prepared or organised by the Ministry to increase awareness of elder abuse and neglect prevention exceeded the target because there was a higher-than-expected level of demand.

## Financial Performance

2013/2014 Actual \$000	Financial Performance (Figures are GST exclusive)	2014/2015		
		Budgeted \$000	Revised \$000	Actual \$000
1,013	<b>Revenue</b>			
-	Crown	1,010	1,010	1,010
-	Department	-	-	-
-	Other	-	-	-
<b>1,013</b>	<b>Total Revenue</b>	<b>1,010</b>	<b>1,010</b>	<b>1,010</b>
<b>941</b>	<b>Total Expense</b>	<b>1,010</b>	<b>1,010</b>	<b>979</b>
<b>72</b>	<b>Net Surplus/(Deficit)</b>	<b>-</b>	<b>-</b>	<b>31</b>

