## Ministry of Social Development

Gender and Ethnic Pay Gap

Data Analysis: 2022

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## Data definitions

| Term | Definition |
| :--- | :--- |
| Ethnic-Gender <br> Pay Gap <br> (EGPG) | Ethnic-gender pay gaps are calculated as the difference <br> between the average salary for females of an ethnic group <br> (eg wāhine Māori) and the average salary of all males at <br> MSD, expressed as a percentage of the average salary of all <br> males at MSD. |
| Ethnic Pay <br> Gaps (EPG) | Ethnic pay gaps are calculated as the difference between the <br> average or median salary for an ethnic group and the <br> average or median salary of all those not in that ethnic <br> group, expressed as a percentage of the average or median <br> salary of those not in the ethnic group. |
| Ethnicity | Ethnicity percentages are based on the total number of <br> people who have disclosed an ethnicity (not total staff <br> numbers). Employees can select more than one ethnicity and <br> can therefore be included as part of multiple different <br> ethnicity calculations. The sum of all ethnicity percentages <br> may exceed 100\%. |
| Gender Pay <br> Gap (GPG) | Gender pay gap is calculated as the difference between the <br> average or median salary for females and the average salary <br> of all males at MSD, expressed as a percentage of the <br> average salary of all males at MSD. |
| Gender <br> Diverse Pay <br> Gap (GDPG) | Gender diverse pay gap is calculated as the difference <br> between the average or median salary for gender diverse <br> employees and the average salary of all males at MSD, <br> expressed as a percentage of the average salary of all males <br> at MSD. |
| Representation <br> within a <br> category | The percentage of a group (eg females or ethnicity) <br> represented out of all employees. For example, Table 5 <br> shows that 69.5\% of MSD's full-time employees are women. <br> Totals add to 100\% horizontally across the row with the <br> adjacent category. |
| category | The percentage of a group (eg females or ethnicity) <br> represented out of that same group. For example, Table 5 <br> shows that 93.2\% of women at MSD work full-time. Totals <br> add to 100\% across the entire column vertically. |


| Term | Definition |
| :--- | :--- |
| FTE status | MSD considers part-time to be less than 30 hours a week. <br> Full-time employees have been divided into full-time <br> (working 'full' contracted hours) and reduced hours (working <br> more than 30 hours but less than contracted hours). Both are <br> considered full-time as defined by Statistics New Zealand. <br> These groupings help record the uptake of flexible working. |
|  | For the purposes of comparing level of earning, MSD has <br> used the following definitions stipulated within the Public <br> Service Pay Guidance 2021: |
|  | efower: earning less than $\$ 60,000$, typically includes front- <br> line support roles such as Support Officer and <br> administration roles such as Receptionist. |
| - Middle: earning between $\$ 60,000-\$ 100,000$, typically |  |
| includes front-line roles such as Case Manager and |  |
| Customer Service Representative, support roles such as |  |
| Advisor or Analyst and Senior Advisor or Analyst and line |  |
| manager roles such as Manager Client Service Operations |  |
| and Service Manager. |  |


| Term | Definition |
| :---: | :---: |
| Occupation group | Public Service employees are engaged in a wide range of jobs spread across 247 different occupations in 2020. These can be aggregated into 10 broad occupation groups. For the purposes of this Action Plan, MSD has used these same broad occupation groups. While occupation groups are a useful view when looking at representation, at MSD these groups contain employees that span a range of roles and bands, meaning the GEPG measures are not necessarily based on same or similar roles. <br> The most common occupations at MSD are: <br> - Case Managers, which have been included in the Social, health and education workers occupation group <br> - Customer Service Representatives, which have been included in the Contact centre workers occupation group <br> - Centralised Processing Officers, which have been included in the Social, health and education workers occupation group. |
| Pay gap of concern | Research is somewhat silent on what number indicates a 'good' or 'bad' pay gap. For the purposes of this Action Plan, MSD has focused on pay gaps based on average earnings that are $+/-3 \%$. |
| Same or similar roles | For the purposes of comparing same or similar roles, MSD has used pay groups and bands. |

## Reading the data

- We have included current fixed-term and permanent employees (excluding casuals/contractors, staff on long-term leave without pay, parental leave). The comparison is based on FTE salary figures only.
- We recognise that not all people identify as male or female. Our analysis includes staff who identify as gender diverse, where the datasets were large enough to make meaningful comparisons, while ensuring anonymity.
- Average pay for all males at MSD is the same measure used to calculate MSD's overall gender pay gap and ethnic-gender pay gap. This ensures that gender pay gaps by ethnicity are calculated on the same basis as our overall gender pay gap and are therefore comparable.
- Certain pay gap figures are indicative only as they involve comparing groups of varying unequal sizes and may cause volatile results over time. Examples include gender-ethnic pay gaps and the gender-diverse pay gap.
- When reading the numbers for ethnic and ethnic-gender pay gaps, adding up for representation within band may not total $100 \%$ because $3.9 \%$ of employees have unknown ethnicity and have been calculated separately.
- Where a data entry has been marked with a dash (-), it indicates that the sample size wasn't large enough for meaningful analysis while maintaining individual privacy.
- Some groups meet the criteria for minimum sample size and can be included in agency-wide figures. However, when further separating into categories, there are instances when these groups no longer meet the minimum sample size to maintain privacy. This primarily affects analysis of GDPG, MELAA pay gap, Other Ethnic pay gap, MELAA EGPG and Other Ethnic EGPG. The categories that may be excluded from further analysis for these groups are:
- within same or similar roles
- by level of earning
- by level of seniority
- by FTE status
- by occupation group
- Any mean or median figures which are over $+3 \%$ or under $-3 \%$ have been highlighted in red to indicate a pay gap of concern.
- Where a mean or median GPG figure is preceded by a negative sign (-), it indicates that the pay gap is in favour of women or the ethnic group.


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## Our gender pay gaps (GPG)

Table 1. Agency-wide GPG, GDPG, and representation

| Group | Headcount | Females | Males | Gender diverse | GPG average | GPG median | GDPG average | GDPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MSD | 8,895 | 70.3\% | 29.2\% | 0.3\% | 9.5\% | 1.8\% | -2.6\% | -11.1\% |

Table 2. GPG and representation within same or similar roles

| Pay Group | Total <br> Headcount | Female within band | Female across bands | Male within band | Male across bands | GPG average | GPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,304 | 73.6\% | 85.9\% | 26.2\% | 73.7\% | 2.2\% | 0.0\% |
| Premium - IT | 414 | 33.6\% | 2.2\% | 66.4\% | 10.6\% | 5.3\% | 3.9\% |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 69.6\% | 0.6\% | 26.8\% | 0.6\% | 4.3\% | 0.0\% |
| Managers and Senior Specialists | 881 | 66.7\% | 9.4\% | 32.8\% | 11.1\% | 4.5\% | 4.5\% |
| IT Managers and Senior Specialists | 62 | 29.0\% | 0.3\% | 71.0\% | 1.7\% | 3.0\% | 1.3\% |
| Senior Managers | 105 | 57.1\% | 1.0\% | 42.9\% | 1.7\% | 0.9 | -0.2 |
| Not sized | 52 | 71.2\% | 0.6\% | 26.9\% | 0.5\% | 7.5\% | 1.8\% |

Table 3. GPG and representation by level of earning

| Level of earning | Total Headcount | Female within level | Female across levels | Male within level | Male across levels | GPG average | GPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 1417 | 72.5\% | 16.4\% | 27.3\% | 14.9\% | 0.3\% | 0.0\% |
| Middle | 5782 | 73.5\% | 67.9\% | 26.3\% | 58.6\% | 2.0\% | 0.0\% |
| Higher | 1675 | 58.5\% | 15.7\% | 41.0\% | 26.5\% | 3.6\% | 4.3\% |

Table 4. GPG and representation by level of seniority

| Level of seniority | Total <br> Headcount | Female <br> within <br> level | Female <br> across <br> levels | Male <br> within <br> level | Male <br> across <br> levels | GPG <br> average | GPG <br> median |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 469 | $73.3 \%$ | $51.7 \%$ | $26.7 \%$ | $33.1 \%$ | $-0.4 \%$ |  |

Table 5. GPG and representation by FTE status

| Hours | Total Headcount | Female within FTE status | Female across FTE status | Male within FTE status | Male across FTE status | GPG average | GPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Full time | 8382 | 69.5\% | 93.2\% | 30.2\% | 97.6\% | 9.5\% | 1.8\% |
| Reduced hours | 290 | 85.9\% | 4.0\% | 13.4\% | 1.5\% | 15.8\% | 19.4\% |
| Part time | 202 | 88.6\% | 2.9\% | 11.4\% | 0.9\% | 17.2\% | 0.0\% |

Table 6. GPG and representation by occupation group

| Occupation group | Total Headcount | Female within occ. group | Female across occ. groups | Male within occ. group | Male across occ. Groups | GPG average | GPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical and administrative workers | 482 | 86.3\% | 6.7\% | 13.7\% | 2.5\% | 0.5\% | 0.0\% |
| Contact centre workers | 1,297 | 70.2\% | 14.5\% | 29.8\% | 14.9\% | 0.1\% | -1.4\% |
| ICT professionals and technicians | 395 | 32.4\% | 2.0\% | 67.6\% | 10.3\% | 6.3\% | 2.6\% |
| Information professionals | 1,009 | 62.7\% | 10.1\% | 36.3\% | 14.1\% | 3.7\% | 0.1\% |
| Inspectors and regulatory officers | 386 | 66.6\% | 4.1\% | 33.4\% | 5.0\% | -1.4\% | 0.0\% |
| Legal, HR and finance professionals | 455 | 73.6\% | 5.4\% | 25.9\% | 4.6\% | 4.3\% | 0.0\% |
| Managers | 852 | 64.3\% | 8.8\% | 35.4\% | 11.6\% | 6.4\% | 5.3\% |
| Policy analyst | 100 | 70.0\% | 1.1\% | 27.0\% | 1.0\% | 15.3\% | 5.3\% |
| Social, health and education workers | 3,844 | 76.1\% | 46.7\% | 23.7\% | 35.1\% | 0.4\% | 0.0\% |
| Others not elsewhere | 50 | 64.0\% | 0.5\% | 36.0\% | 0.7\% | -5.9\% | -7.3\% |

## Our ethnic pay gaps (EPG)

Table 7. Agency-wide EPG and representation

|  | Māori | Pacific | Asian | MELAA | European | Other Ethnicity |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Ethnicity rep | $24.3 \%$ | $18.2 \%$ | $16.6 \%$ | $1.8 \%$ | $58.9 \%$ | $1.0 \%$ |
| EPG average | $3.7 \%$ | $11.5 \%$ | $8.8 \%$ | $2.7 \%$ | $-12.8 \%$ | $5.9 \%$ |
| EPG median | $0.0 \%$ | $3.9 \%$ | $6.4 \%$ | $1.5 \%$ | $-1.5 \%$ | $8.9 \%$ |

Within same or similar roles
Table 8. Māori EPG and representation within same or similar roles

| Pay Group | Total headcount | Māori within band | Non-Māori within band | Māori across bands | Non-Māori across bands | Māori EPG average | Māori EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 24.2\% | 71.9\% | 85.9\% | 81.8\% | 0.5\% | 0.0\% |
| Premium - IT | 416 | 10.1\% | 78.8\% | 2.0\% | 5.1\% | 8.2\% | 2.5\% |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 8.9\% | 82.1\% | 0.2\% | 0.7\% | - | - |
| Managers and Senior Specialists | 884 | 23.9\% | 71.3\% | 10.2\% | 9.8\% | 4.2\% | 4.7\% |
| IT Managers and Senior Specialists | 62 | 12.9\% | 77.4\% | 0.4\% | 0.7\% | - | - |
| Senior Managers | 105 | 18.1\% | 71.4\% | 0.9\% | 1.2\% | - | - |
| Not sized | 53 | 11.3\% | 75.5\% | 0.3\% | 0.6\% | - | - |

Table 9. Pacific EPG and representation within same or similar roles

| Pay Group | Total headcount | Pacific rep. within band | Non-Pacific rep. within band | Pacific rep. across bands | Non-Pacific rep. across bands | Pacific EPG average | Pacific EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 19.0\% | 77.1\% | 89.7\% | 81.3\% | 5.3\% | 8.9\% |
| Premium - IT | 416 | 8.9\% | 80\% | 2.4\% | 4.8\% | 14.5\% | 17.9\% |
| Premium Forecasting \& Costing, Policy | 56 | 1.8\% | 89.3\% | 0.1\% | 0.7\% | - | - |
| Managers and Senior Specialists | 884 | 12.6\% | 82.6\% | 7.2\% | 10.5\% | 8.1\% | 10.3\% |
| IT Managers and Senior Specialists | 62 | 4.8\% | 85.5\% | 0.2\% | 0.8\% | - | - |
| Senior Managers | 105 | 6.7\% | 82.9\% | 0.5\% | 1.3\% | - | - |
| Not sized | 53 | 1.9\% | 84.9\% | 0.1\% | 0.6\% | - | - |

Table 10. Asian EPG and representation within same or similar roles

| Pay Group | Total headcount | Asian rep. within band | Non-Asian rep. within band | Asian rep. across bands | Non-Asian rep. across bands | Asian EPG average | Asian EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 16.4\% | 79.6\% | 85.2\% | 82.4\% | 5.0\% | 11.3\% |
| Premium - IT | 416 | 31.0\% | 57.9\% | 9.1\% | 3.4\% | -0.9\% | -2.6\% |
| Premium Forecasting \& Costing, Policy | 56 | 8.9\% | 82.1 \% | 0.4\% | 0.6\% | - | - |
| Managers and Senior Specialists | 884 | 6.3\% | 88.8\% | 4.0\% | 11.1\% | 7.4\% | 11.9\% |
| IT Managers and Senior Specialists | 62 | 19.4\% | 71.0\% | 0.9\% | 0.6\% | - | - |
| Senior Managers | 105 | 1.9\% | 87.6\% | 0.1\% | 1.3\% | - | - |
| Not sized | 53 | 9.4\% | 77.4\% | 0.4\% | 0.6\% | - | - |

Table 11. European EPG and representation within same or similar roles

| Pay Group | Total headcount | European rep. within band | NonEuropean rep. within band | European rep. across bands | NonEuropean rep. across bands | EPG <br> average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 54.5\% | 41.5\% | 79.8\% | 87.1\% | -5.5\% | -6.8\% |
| Premium - IT | 416 | 46.9\% | 42.1\% | 3.9\% | 5.0\% | -4.8\% | -2.6\% |
| Premium Forecasting \& Costing, Policy | 56 | 80.4\% | 10.7\% | 0.9\% | 0.2\% | -1.7\% | -4.0\% |
| Managers and Senior Specialists | 884 | 69.8\% | 25.3\% | 12.3\% | 6.4\% | -9.1\% | -9.2\% |
| IT Managers and Senior Specialists | 62 | 58.1\% | 32.3\% | 0.7\% | 0.6\% | -5.5\% | -10.6\% |
| Senior Managers | 105 | 76.2\% | 13.3\% | 1.6\% | 0.4\% | 5.8\% | 2.0\% |
| Not sized | 53 | 66.0\% | 20.8\% | 0.7\% | 0.3\% | -46.1\% | -58.2\% |

## By level of earning

Table 12. Māori EPG and representation by level of earning

| Level of <br> earning | Māori rep. <br> headcount <br> within level | Non-Māori <br> rep. within <br> level | Māori rep. <br> across levels | Non-Māori <br> rep. across <br> levels | EPG average EPG median |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Table 13. Pacific EPG and representation by level of earning

| Level of earning | Total headcount | Pacific rep. within level | Non-Pacific rep. within level | Pacific rep. across levels | Non-Pacific rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 1,420 | 23.5\% | 73.7\% | 21.6\% | 15.1\% | 0.1\% | 0.0\% |
| Middle | 5,793 | 18.2\% | 77.6\% | 68.3\% | 64.8\% | 3.7\% | 1.5\% |
| Higher | 1,682 | 9.3\% | 83.2\% | 10.1\% | 20.2\% | 6.8\% | 4.7\% |

Table 14. Asian EPG and representation by level of earning

| Level of earning | Total headcount | Asian rep. within level | Non-Asian rep. within level | Asian rep. across levels | Non-Asian rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 1,420 | 25.1\% | 72.2\% | 25.2\% | 14.5\% | 0.1\% | 0.0\% |
| Middle | 5,793 | 14.9\% | 80.9\% | 61.2\% | 66.2\% | 1.6\% | 1.5\% |
| Higher | 1,682 | 11.4\% | 81.1\% | 13.6\% | 19.3\% | 8.6\% | 4.9\% |

Table 15. MELAA EPG and representation by level of earning

| Level of earning | Total headcount | MELAA rep. within level | Non-MELAA rep. within level | MELAA rep. across levels | Non-MELAA rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 1,420 | 2.1\% | 95.1\% | 20.0\% | 16.2\% | 0.5\% | 0.0\% |
| Middle | 5,793 | 1.6\% | 94.3\% | 61.3\% | 65.5\% | 1.1\% | 1.5\% |
| Higher | 1,682 | 1.7\% | 90.8\% | 18.7\% | 18.3\% | 4.9\% | 2.4\% |

Table 16. European EPG and representation by level of earning

| Level of earning | Total headcount | European rep. within level | Non- <br> European rep. within level | European rep. across levels | NonEuropean rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 1,420 | 48.2\% | 49.1\% | 13.7\% | 20.0\% | 0.0\% | 0.0\% |
| Middle | 5,793 | 55.1\% | 40.7\% | 63.9\% | 67.6\% | -3.2\% | 0.0\% |
| Higher | 1,682 | 66.8\% | 25.7\% | 22.5\% | 12.4\% | -7.7\% | -5.2\% |

## By level of seniority

Table 17. Māori EPG and representation by level of seniority

| Level of seniority | Total headcount | Māori rep. within level | Non-Māori rep. within level | Māori rep. across levels | Non-Māori rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 470 | 28.7\% | 68.1\% | 56.7\% | 42.5\% | 0.8\% | 0.0\% |
| Manager | 476 | 17.6\% | 75.2\% | 35.3\% | 47.5\% | 1.8\% | 0.6\% |
| Senior Manager | 105 | 18.1\% | 71.4\% | 8.0\% | 10.0\% | - | - |

Table 18. Pacific EPG and representation by level of seniority

| Level of seniority | Total headcount | Pacific rep. within level | Non-Pacific rep. within level | Pacific rep. across levels | Non-Pacific rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 470 | 16.8\% | 80.0\% | 65.3\% | 43.2\% | 3.0\% | 2.8\% |
| Manager | 476 | 7.4\% | 85.5\% | 28.9\% | 46.8\% | 4.0\% | 2.5\% |
| Senior Manager | 105 | 6.7\% | 82.9\% | 5.8\% | 10.0\% | - | - |

Table 19. Asian EPG and representation by level of seniority

| Level of seniority | Total headcount | Asian rep. within level | Non-Asian rep. within level | Asian rep. across levels | Non-Asian rep. across levels | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 470 | 8.1\% | 88.7\% | 54.3\% | 45.3\% | 5.2\% | 4.6\% |
| Manager | 476 | 6.3\% | 86.6\% | 42.9\% | 44.7\% | 0.8\% | 0.7\% |
| Senior Manager | 105 | 1.9\% | 87.6\% | 2.9\% | 10.0\% | - | - |

Table 20. European and representation by level of seniority

| Level of seniority | Total headcount | European rep. within level | NonEuropean rep. within level | European rep. across levels | Non- <br> European rep. across levels | EPG <br> average | EPG <br> median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 470 | 64.5\% | 32.3\% | 6.1\% | 4.4\% | -3.7\% | -5.0\% |
| Manager | 476 | 73.5\% | 19.3\% | 7.0\% | 2.6\% | -3.9\% | -3.2\% |
| Senior Manager | 105 | 76.2\% | 13.3\% | 1.6\% | 0.4\% | 5.8\% | 2.0\% |

## By occupation group

Table 21. Māori EPG and representation by occupation group

| Occupation group | Māori rep. within occupation group | Non-Māori rep. within occupation group | Māori rep. across occupation groups | Non-Māori rep. across occupation groups | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 21.9\% | 72.9\% | 5.1\% | 5.5\% | 1.5\% | 4.5\% |
| Contact centre workers | 18.4\% | 78.6\% | 11.6\% | 15.9\% | -0.6\% | -5.4\% |
| ICT professionals \& technicians | 10.4\% | 79.3\% | 2.0\% | 4.9\% | 8.7\% | 2.5\% |
| Information professionals | 17.5\% | 77.1\% | 8.6\% | 12.2\% | -0.7\% | -0.4\% |
| Inspectors \& regulatory officers | 15.5\% | 79.5\% | 2.9\% | 4.8\% | -4.7\% | 0.0\% |
| Legal, HR \& finance professionals | 23.7\% | 71.5\% | 5.2\% | 5.1\% | 7.8\% | 0.0\% |
| Managers | 24.0\% | 70.0\% | 9.9\% | 9.3\% | 5.9\% | 5.1\% |
| Policy analyst | 11.9\% | 77.2\% | 0.6\% | 1.2\% | - | - |
| Social, health \& education workers | 28.8\% | 67.6\% | 53.8\% | 40.5\% | 0.0\% | 0.0\% |
| Others not elsewhere included | 6.0\% | 88.0\% | 0.1\% | 0.7\% | - | - |

Table 22. Pacific EPG and representation by occupation group

| Occupation group | Pacific rep. <br> within <br> occupation <br> group | Non-Pacific <br> rep. within <br> occupation <br> group | Pacific rep. <br> across <br> occupation <br> groups | Non-Pacific <br> rep. across <br> occupation <br> groups |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Table 23. Asian EPG and representation by occupation group

| Occupation group | Asian rep. within occupation group | Non-Asian rep. within occupation group | Asian rep. across occupation groups | Non-Asian rep. across occupation groups | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 14.7\% | 80.1\% | 5.0\% | 5.5\% | -1.9\% | -1.0\% |
| Contact centre workers | 25.4\% | 71.6\% | 23.4\% | 13.2\% | 2.0\% | 5.1\% |
| ICT professionals \& technicians | 30.6\% | 59.1\% | 8.6\% | 3.3\% | -0.9\% | -2.6\% |
| Information professionals | 12.7\% | 81.9\% | 9.1\% | 11.8\% | 1.5\% | 2.7\% |
| Inspectors \& regulatory officers | 18.9\% | 76.2\% | 5.2\% | 4.2\% | 9.5\% | 0.0\% |
| Legal, HR \& finance professionals | 14.0\% | 81.1\% | 4.5\% | 5.2\% | 1.1\% | 0.0\% |
| Managers | 6.1\% | 87.9\% | 3.7\% | 10.6\% | 15.1\% | 15.1\% |
| Policy analyst | 9.9\% | 79.2\% | 0.7\% | 1.1\% | - | - |
| Social, health \& education workers | 14.4\% | 82.0\% | 39.2\% | 44.6\% | 3.3\% | 6.4\% |
| Others not elsewhere | 14.0\% | 80.0\% | 0.5\% | 0.6\% | - | - |

Table 24. MELAA EPG and representation by occupation group

| Occupation group | MELAA rep. within occupation group | Non-MELAA rep. within occupation group | MELAA rep. <br> across <br> occupation groups | Non-MELAA <br> rep. across <br> occupation groups | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 1.0\% | 93.8\% | 3.3\% | 5.4\% | - | - |
| Contact centre workers | 2.4\% | 94.6\% | 20.7\% | 14.8\% | -1.2\% | 0.0\% |
| ICT professionals \& technicians | 2.0\% | 87.6\% | 5.3\% | 4.2\% | - | - |
| Information professionals | 2.4\% | 92.2\% | 16.0\% | 11.2\% | -0.3\% | -2.3\% |
| Inspectors \& regulatory officers | 2.8\% | 92.2\% | 7.3\% | 4.3\% | - | - |
| Legal, HR \& finance professionals | 1.3\% | 93.9\% | 4.0\% | 5.1\% | - | - |
| Managers | 0.7\% | 93.3\% | 4.0\% | 9.5\% | - | - |
| Policy analyst | 4.0\% | 85.1\% | 2.7\% | 1.0\% | - | - |
| Social, health \& education workers | 1.4\% | 95.0\% | 36.0\% | 43.8\% | 2.4\% | 6.2\% |
| Others not elsewhere included | 2.0\% | 92.0\% | 0.7\% | 0.6\% | - | - |

Table 25. European and representation by occupation group

| Occupation group | Europe rep. within occupation group | Non-Europe rep. within occupation group | Europe rep. across occupation groups | Non-Europe rep. across occupation groups | EPG average | EPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 61.9\% | 32.9\% | 6.0\% | 4.6\% | -1.5\% | -5.6\% |
| Contact centre workers | 47.0\% | 50.0\% | 12.2\% | 18.7\% | -1.1\% | -2.7\% |
| ICT professionals \& technicians | 46.5\% | 43.2\% | 3.7\% | 4.9\% | -4.4\% | -2.6\% |
| Information professionals | 67.4\% | 27.2\% | 13.7\% | 7.9\% | -0.9\% | 0.0\% |
| Inspectors \& regulatory officers | 53.6\% | 41.5\% | 4.1\% | 4.6\% | -12.0\% | 0.0\% |
| Legal, HR \& finance professionals | 60.1\% | 35.1\% | 5.5\% | 4.6\% | -8.8\% | 0.0\% |
| Managers | 69.5\% | 24.5\% | 11.9\% | 6.0\% | -12.3\% | -8.3\% |
| Policy analyst | 73.3\% | 15.8\% | 1.5\% | 0.5\% | -17.8\% | -25.7\% |
| Social, health \& education workers | 52.7\% | 43.6\% | 40.6\% | 48.1\% | -1.9\% | -1.5\% |
| Others not elsewhere | 80.0\% | 14.0\% | 0.8\% | 0.2\% | -9.7\% | -6.2\% |

## Our ethnic-gender pay gaps (EGPG)

Table 26. Agency-wide EGPG and representation

| Ethnicity | Females | EGPG average | EGPG median |
| :--- | :---: | :---: | :---: |
| Māori | $18.2 \%$ | $11.5 \%$ | $1.8 \%$ |
| Pacific | $13.1 \%$ | $18.0 \%$ | $10.5 \%$ |
| Asian | $9.5 \%$ | $16.5 \%$ | $8.1 \%$ |
| MELAA | $1.1 \%$ | $10.8 \%$ | $1.8 \%$ |
| Other Ethnic Groups | $0.5 \%$ | $12.8 \%$ | $10.5 \%$ |
| European | $40.0 \%$ | $5.7 \%$ | $1.8 \%$ |

## Within same or similar roles

Table 27. Māori EGPG and representation within same or similar roles

| Pay Group | Total headcount | Māori female rep. within band | Māori female rep. across bands | All male rep. across bands | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 19.4\% | 88.1\% | 73.7\% | 2.4\% | 0.0\% |
| Premium IT | 416 | 4.6\% | 1.2\% | 10.6\% | - | - |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 8.9\% | 0.3\% | 0.6\% | - | - |
| Managers and Senior Specialists | 884 | 17.0\% | 9.3\% | 11.1\% | 7.2\% | 8.9\% |
| IT Managers and Senior Specialists | 62 | 4.8\% | 0.2\% | 1.7\% | - | - |
| Senior Managers | 105 | 12.4\% | 0.8\% | 1.7\% | - | - |
| Not sized | 53 | 5.7\% | 0.2\% | 0.5\% | - | - |

Table 28. Pacific EGPG and representation within same or similar roles

| Pay Group | Total headcount | Pacific female rep. within band | Pacific female rep. across bands | All male rep. across bands | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 14.7\% | 91.9\% | 73.7\% | 6.8\% | 7.5\% |
| Premium - IT | 416 | 2.2\% | 0.8\% | 10.6\% | - | - |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 1.8\% | 0.1\% | 0.6\% | - | - |
| Managers and Senior Specialists | 884 | 9.0\% | 6.9\% | 11.1\% | 11.0\% | 13.6\% |
| IT Managers and Senior Specialists | 62 | - | - | 1.7\% | - | - |
| Senior Managers | 105 | 2.9\% | 0.3\% | 1.7\% | - | - |
| Not sized | 53 | 1.9\% | 0.1\% | 0.5\% | - | - |

Table 29. Asian EGPG and representation within same or similar roles

| Pay Group | Total headcount | Asian female rep. within band | Asian female rep. across bands | All male rep. across bands | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 10.2\% | 88.5\% | 73.7\% | 6.1\% | 10.0\% |
| Premium - IT | 416 | 11.8\% | 5.8\% | 10.6\% | 5.0\% | 1.5\% |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 8.9\% | 0.6\% | 0.6\% | - | - |
| Managers and Senior Specialists | 884 | 4.2\% | 4.4\% | 11.1\% | 10.6\% | 14.5\% |
| IT Managers and Senior Specialists | 62 | 1.6\% | 0.1\% | 1.7\% | - | - |
| Senior Managers | 105 | 1.0\% | 0.1\% | 1.7\% | - | - |
| Not sized | 53 | 7.5\% | 0.5\% | 0.5\% | - | - |

Table 30. European EGPG and representation within same or similar roles

| Pay Group | Total headcount | OEG female rep. within band | OEG female rep. across bands | All male rep. across bands | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core | 7,319 | 40.7\% | 83.8\% | 73.7\% | 0.0 | -1.5 |
| Premium - IT | 416 | 13.9\% | 1.6\% | 10.6\% | 3.6\% | 3.9\% |
| Premium - <br> Forecasting \& Costing, Policy | 56 | 57.1\% | 0.9\% | 0.6\% | 4.3\% | -1.3\% |
| Managers and Senior Specialists | 884 | 45.2\% | 11.2\% | 11.1\% | 2.6\% | 3.8\% |
| IT Managers and Senior Specialists | 62 | 22.6\% | 0.4\% | 1.7\% | - | - |
| Senior Managers | 105 | 46.7\% | 1.4\% | 1.7\% | 1.2\% | -0.2\% |
| Not sized | 53 | 47.2\% | 0.7\% | 0.5\% | 0.2\% | 1.8\% |

## By level of earning

Table 31. Māori EGPG and representation by level of earning

| Level of earning | Māori female rep. within level | Māori female rep. across levels | All male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 14.9\% | 13.1\% | 14.9\% | 0.3\% | 0.0\% |
| Middle | 20.6\% | 73.7\% | 58.6\% | 2.9\% | 0.0\% |
| Higher | 12.7\% | 13.2\% | 26.5\% | 5.9\% | 6.9\% |

Table 32. Pacific EGPG and representation by level of earning

| Level of earning | Pacific female rep. within level | Pacific female rep. across levels | All male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 18.5\% | 22.5\% | 14.9\% | 0.4\% | 0.0\% |
| Middle | 14.0\% | 69.3\% | 58.6\% | 5.2\% | 1.5\% |
| Higher | 5.7\% | 8.2\% | 26.5\% | 9.8\% | 8.4\% |

Table 33. Asian EGPG and representation by level of earning

| Level of earning | Asian female rep. within level | Asian female rep. across levels | All male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 16.4\% | 27.6\% | 14.9\% | 0.6\% | 0.0\% |
| Middle | 9.0\% | 61.4\% | 58.6\% | 2.9\% | 1.5\% |
| Higher | 5.5\% | 11.0\% | 26.5\% | 12.3\% | 8.8\% |

Table 34. MELAA EGPG and representation by level of earning

| Level of earning | MELAA female <br> rep. within level | MELAA female <br> rep. across <br> levels | All male rep. <br> across levels | EGPG average | EGPG median |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Table 35. Other Ethnic Groups EGPG and representation by level of earning

| Level of earning | OEG female rep. within level | OEG female rep. across levels | All male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Lower | 0.9\% | 27.7\% | 14.9\% | - | - |
| Middle | 0.4\% | 55.3\% | 58.6\% | 4.3\% | 5.2\% |
| Higher | 0.5\% | 17.0\% | 26.5\% | - | - |

Table 36. European EGPG and representation by level of earning

| Level of earning | Asian female <br> rep. within level | Asian female <br> rep. across <br> levels | All male rep. <br> across levels | EGPG average | EGPG median |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | $35.0 \%$ | $14.0 \%$ | $14.9 \%$ | $0.2 \%$ | $0.0 \%$ |
| Lower | $41.1 \%$ | $66.9 \%$ | $58.6 \%$ | $0.8 \%$ | $0.0 \%$ |  |
| Middle | $40.4 \%$ | $19.1 \%$ | $26.5 \%$ | $1.8 \%$ | $3.2 \%$ |  |
| Higher |  |  |  |  |  |  |

## By level of seniority

Table 37. Māori EGPG and representation by level of seniority

| Level of <br> seniority | Māori female <br> rep. within level | Māori female <br> rep. across <br> levels | Male rep. across <br> levels | EGPG average | EGPG median |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |

Table 38. Pacific EGPG and representation by level of seniority

| Level of seniority | Pacific female rep. within level | Pacific female rep. across levels | Male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 12.6\% | 5.1\% | 4.8\% | 2.9\% | 2.5\% |
| Manager | 4.4\% | 1.8\% | 8.0\% | 5.7\% | 2.7\% |
| Senior Manager | 2.9\% | 0.3\% | 1.7\% | - | - |

Table 39. Asian EGPG and representation by level of seniority

| Level of seniority | Asian female rep. within level | Asian female rep. across levels | Male rep. across levels | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Line Manager | 6.0\% | 3.3\% | 4.8\% | 2.8\% | 2.5\% |
| Manager | 2.1\% | 1.2\% | 8.0\% | - | - |
| Senior Manager | 1.0\% | 0.1\% | 1.7\% | - | - |

Table 40. European EGPG and representation by level of seniority

| Level of <br> seniority | European female <br> rep. within level | European female <br> rep. across <br> levels | Male rep. across <br> levels | EGPG average | EGPG median |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Line Manager | $47.0 \%$ | $6.2 \%$ | $4.8 \%$ | $-1.7 \%$ | $-2.5 \%$ |
| Manager | $40.5 \%$ | $5.4 \%$ | $8.0 \%$ | $1.8 \%$ | $-0.6 \%$ |
| Senior Manager | $46.7 \%$ | $1.4 \%$ | $1.7 \%$ | $1.2 \%$ | $-0.2 \%$ |

## By occupation group

Table 41. Māori EGPG and representation by occupation group

| Occupation group | Māori female rep. within occupation group | Māori female rep. across occupation groups | All male rep. across occupation groups | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 19.5\% | 5.8\% | 2.5\% | 1.3\% | 2.8\% |
| Contact centre workers | 13.4\% | 10.8\% | 14.9\% | -0.5\% | -5.4\% |
| ICT professionals \& technicians | 4.5\% | 1.1\% | 10.3\% | - | - |
| Information professionals | 11.9\% | 7.5\% | 14.1\% | 3.2\% | 0.1\% |
| Inspectors \& regulatory officers | 11.9\% | 2.8\% | 5.0\% | -4.1\% | 0.0\% |
| Legal, HR \& finance professionals | 20.0\% | 5.6\% | 4.6\% | 9.5\% | 0.0\% |
| Managers | 17.0\% | 9.0\% | 11.6\% | 10.3\% | 7.5\% |
| Policy analyst | 9.9\% | 0.6\% | 1.0\% | - | - |
| Social, health \& education workers | 23.7\% | 56.6\% | 35.1\% | 0.7\% | 0.0\% |
| Others not elsewhere | 6.0\% | 0.2\% | 0.7\% | - | - |

Table 42. Pacific EGPG and representation by occupation group

| Occupation group | Pacific female rep. within occupation group | Pacific females rep. across occupation groups | All male rep. across occupation groups | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 9.7\% | 4.0\% | 2.5\% | 4.3\% | 2.8\% |
| Contact centre workers | 20.0\% | 22.3\% | 14.9\% | 0.1\% | -5.4\% |
| ICT professionals \& technicians | 2.3\% | 0.8\% | 10.3\% | - | - |
| Information professionals | 7.0\% | 6.1\% | 14.1\% | 3.9\% | -2.6\% |
| Inspectors \& regulatory officers | 14.0\% | 4.6\% | 5.0\% | 6.5\% | 0.0\% |
| Legal, HR \& finance professionals | 11.8\% | 4.6\% | 4.6\% | 11.7\% | 0.0\% |
| Managers | 7.9\% | 5.7\% | 11.6\% | 17.8\% | 15.5\% |
| Policy analyst | 4.0\% | 0.3\% | 1.0\% | - | - |
| Social, health \& education workers | 15.6\% | 51.4\% | 35.1\% | 2.6\% | 2.5\% |
| Others not elsewhere included | 2.0\% | 0.1\% | 0.7\% | - | - |

Table 43. Asian EGPG and representation by occupation group

| Occupation group | Asian female rep. within occupation group | Asian female rep. across occupation groups | All male rep. across occupation groups | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 11.0\% | 6.3\% | 2.5\% | -1.4\% | -0.8\% |
| Contact centre workers | 16.4\% | 25.2\% | 14.9\% | 2.0\% | 0.0\% |
| ICT professionals \& technicians | 11.4\% | 5.3\% | 10.3\% | 6.8\% | 2.6\% |
| Information professionals | 7.3\% | 8.8\% | 14.1\% | 4.0\% | 2.8\% |
| Inspectors \& regulatory officers | 9.3\% | 4.3\% | 5.0\% | 4.5\% | 0.0\% |
| Legal, HR \& finance professionals | 9.6\% | 5.2\% | 4.6\% | 5.8\% | 0.0\% |
| Managers | 3.4\% | 3.4\% | 11.6\% | 23.2\% | 18.4\% |
| Policy analyst | 8.9\% | 1.1\% | 1.0\% | - | - |
| Social, health \& education workers | 8.8\% | 40.0\% | 35.1\% | 3.2\% | 3.7\% |
| Others not elsewhere included | 8.0\% | 0.5\% | 0.7\% | - | - |

Table 44. European EPGP and representation by occupation group

| Occupation group | European female rep. within occupation group | European female rep. across occupation groups | All male rep. across occupation groups | EGPG average | EGPG median |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clerical \& administrative workers | 54.9\% | 7.4\% | 2.5\% | -0.1\% | -3.8\% |
| Contact centre workers | 32.0\% | 11.7\% | 14.9\% | -0.4\% | -5.4\% |
| ICT professionals \& technicians | 13.6\% | 1.5\% | 10.3\% | 5.3\% | 2.6\% |
| Information professionals | 42.8\% | 12.2\% | 14.1\% | 3.8\% | 1.8\% |
| Inspectors \& regulatory officers | 36.0\% | 3.9\% | 5.0\% | -5.8\% | 0.0\% |
| Legal, HR \& finance professionals | 43.0\% | 5.5\% | 4.6\% | 1.3\% | 0.0\% |
| Managers | 45.1\% | 10.8\% | 11.6\% | 3.7\% | 3.0\% |
| Policy analyst | 52.5\% | 1.5\% | 1.0\% | 12.2\% | 2.6\% |
| Social, health \& education workers | 41.3\% | 44.6\% | 35.1\% | -0.4\% | -1.5\% |
| Others not elsewhere included | 50.0\% | 0.7\% | 0.7\% | -7.4\% | -11.9\% |

