

# So what does it look like

## The 'Pillars'

### Regional Service Delivery

- Work and Income's 11 region structure & network
- StudyLink Outreach
- Senior Services' Local Services
- Integrity Services regional fraud teams
  
- This group will provide a nationwide network of sites for clients who need tailored support and services or with whom we need to work face to face

### Contact Centre Services

- Work and Income's contact centre network, Job Connect, Youth Service Support Unit
- StudyLink's Contact Centre
- Senior Services Contact Centre Services
- Integrity Services Allegation Line

### Centralised Services

- Work and Income's Centralised Processing Units (CPU) and the Youth Service Support Unit (YSSU)
- Social Housing CPU, Ellerslie
- StudyLink's Student Support Centre, Palmerston North
- Senior Services' Specialised Processing Services, Wellington and Whangarei
- Senior Support Centre in Wellington
- Integrity Intervention Centre Lower Hutt
- Collections Units, Auckland

